

FIG. 1

TOP SECRET//EYES ONLY

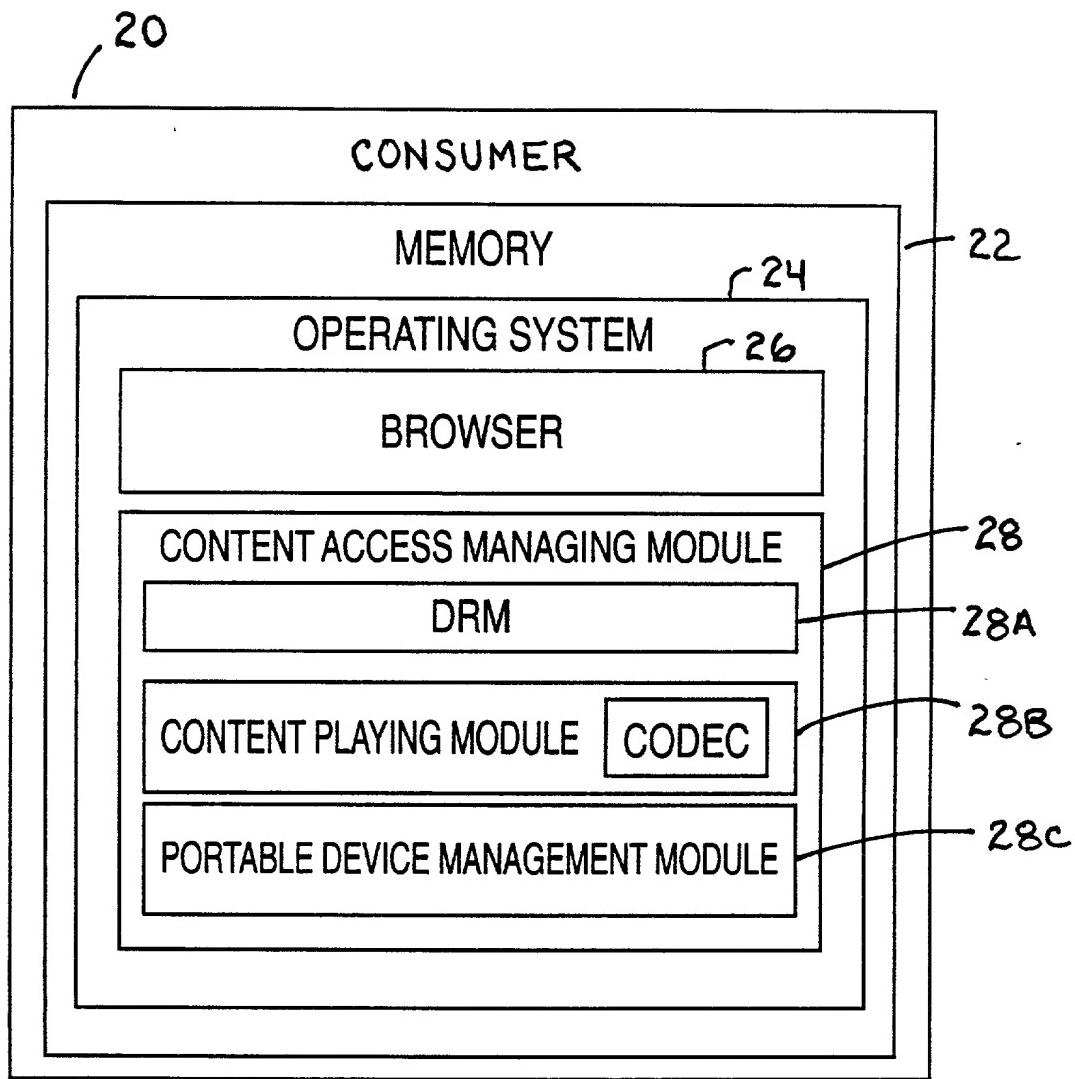


FIG. 2

F02740 "E-commerce System"

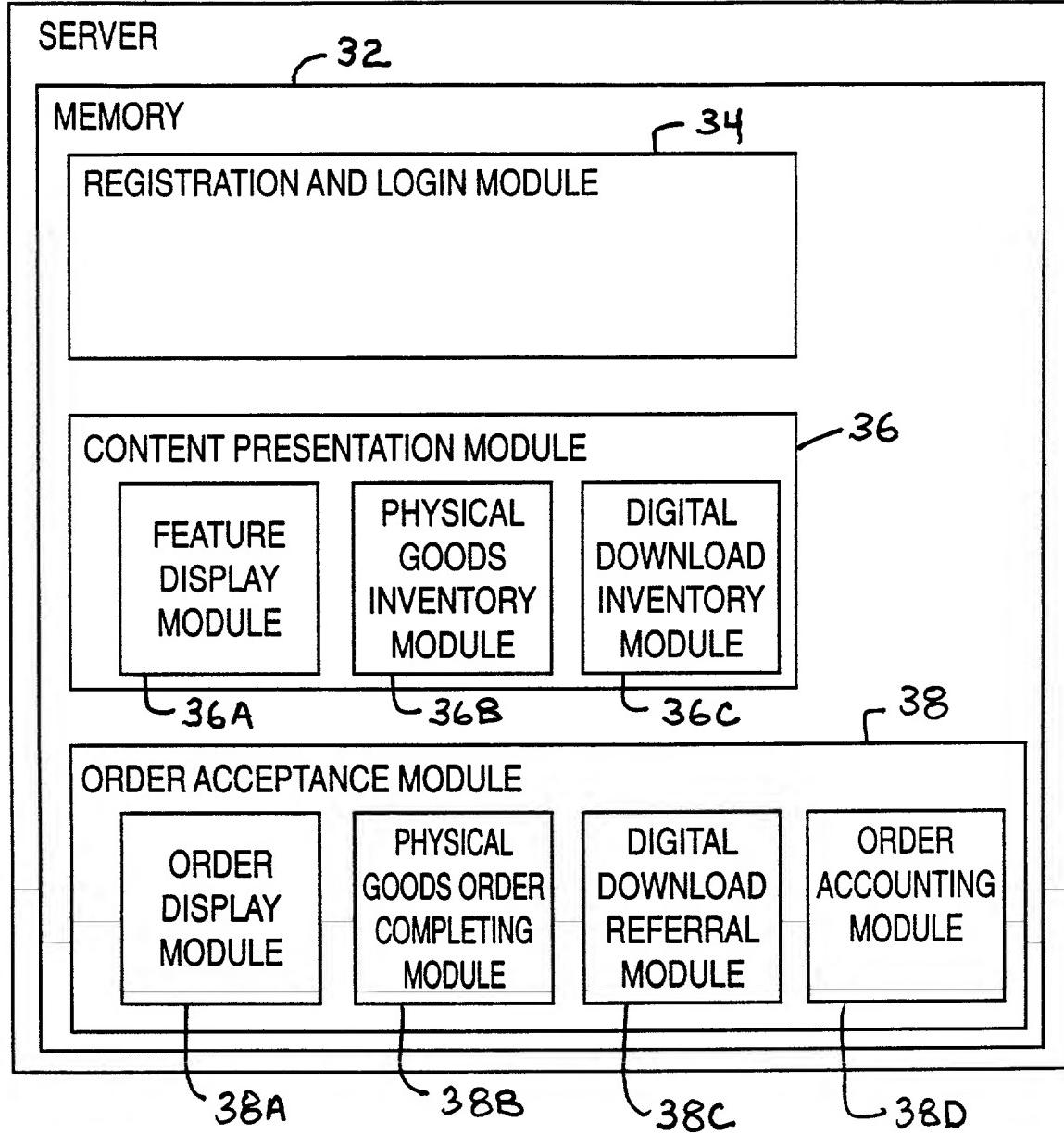


FIG. 3

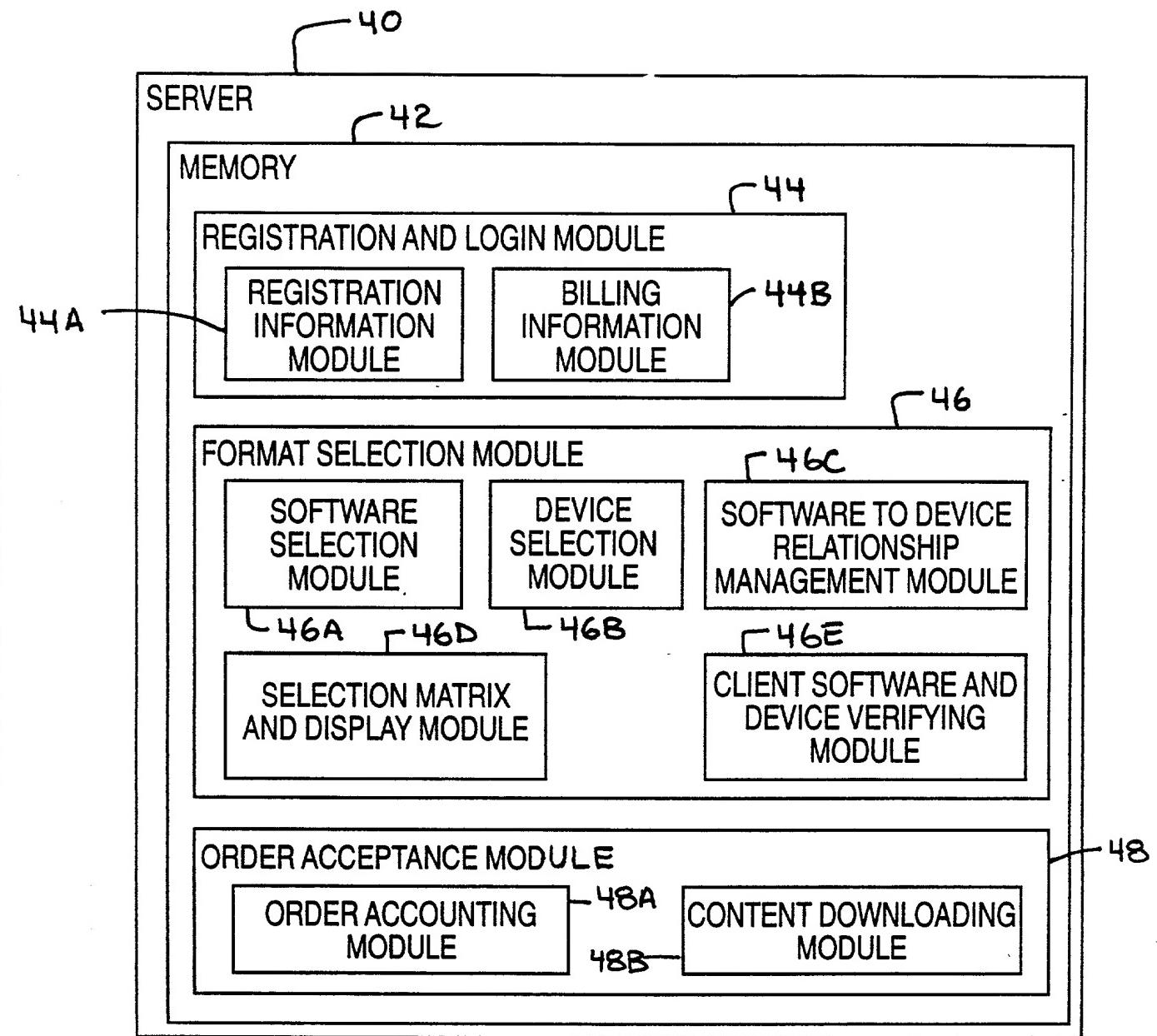


FIG. 4

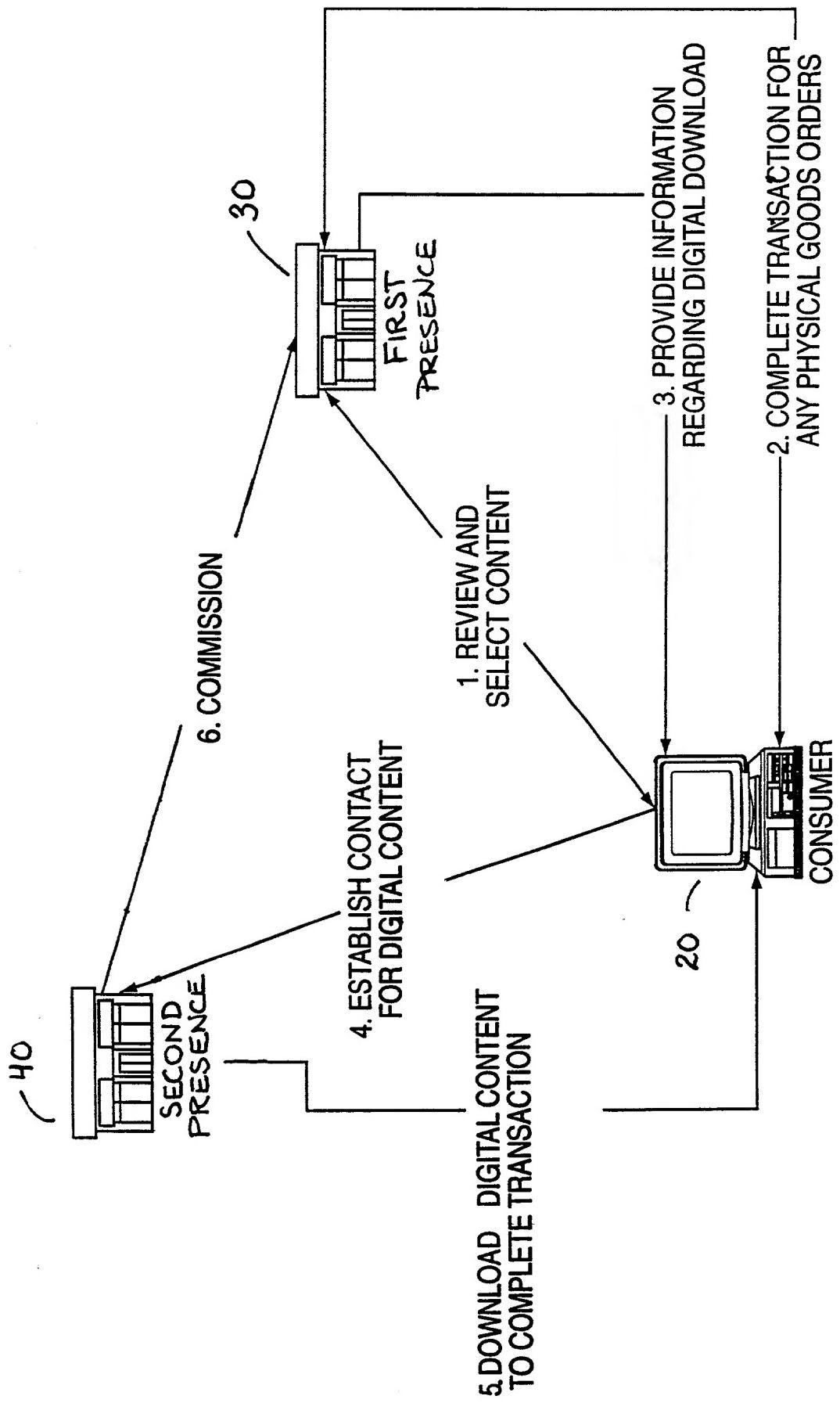


FIG. 5

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MusicRetailer.com

[view by](#)
[artist](#) | [genre](#) | [format](#) | [merchandise](#)

[search](#)[new releases](#)[customer service](#)[shopping cart](#)

<#> [A](#) [B](#) [C](#) [D](#) [E](#) [F](#) [G](#) [H](#) [I](#) [J](#) [K](#) [L](#) [M](#)
[N](#) [O](#) [P](#) [Q](#) [R](#) [S](#) [T](#) [U](#) [V](#) [W](#) [X](#) [Y](#) [Z](#)

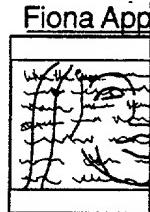
[by artist](#)

- [A Chorus Line](#)
- [Claudio Abado](#)
- [Gregory Abbott](#)
- [Above The Law](#)
- [The Abyssinian Baptist Gospel Choir](#)
- [Accept](#)
- [Roy Acuff](#)
- [Adam And The Ants](#)
- [Greg Adams](#)
- [Aeon Flux](#)
- [Aerosmith](#)
- [The Afghan Whigs](#)
- [Pierre-Laurent Aimard](#)
- [Airto](#)
- [Albita](#)
- [Tatyana Ali](#)
- [Alice In Chains](#)
- [Gregg Allman](#)
- [The Allman Brothers Band](#)
- [Allure](#)
- [Altered Images](#)
- [Marcelo Alvarez](#)
- [Alvin & The Chipmunks](#)
- [Eric Andersen](#)
- [Maurice Andre](#)
- [Julie Andrews](#)
- [Angel City](#)
- [Anggun](#)
- [Animated Classics Collection](#)
- [Paul Anka](#)

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106

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digital download[For Available Downloads Click Here](#)[Millennium](#)[Issues](#)[Bicentennial Man - Original Motion Picture Soundtrack](#)[When The Party's Over](#)**Our Best Sellers**[All The Way...A Decade Of Song-Celine Dion](#)[J.E. Heartbreak-Jagged Edge](#)[Fly-Dixie Chicks](#)[The Writing's On The Wall-Destiny's Child](#)[Affirmation-Savage Garden](#)[Rainbow-Mariah Carey](#)[Macy Gray On How Life Is-Macy Gray](#)[Issues-Korn](#)[Ricky Martin-Ricky Martin](#)**FIG. 6A**

MusicRetailer.com

view by
artist | genre | format | merchandise

search

new releases

customer service

shopping cart

A B C D E F G H I J K L M
N O P Q R S T U V W X Y Z

by artist

h

- [Andreas Haefliger](#)
- [Hartmut Haenchen](#)
- [Nina Hagen](#)
- [Merle Haggard](#)
- [Hilary Hahn](#)
- [Taro Hakase](#)
- [Daryl Hall](#)
- [Jim Hall](#)
- [Herbie Hancock](#)
- [Honcock, Herbie, & Corea, Chick](#)
- [Frederic Hand](#)
- [Hanoi Rocks](#)
- [Happily Ever After](#)
- [Tim Hardin](#)
- [Mary Cleere Haren](#)
- [Harlem World](#)
- [Alvin Youngblood Hart](#)
- [Dan Hartman](#)
- [CD Hawkins](#)
- [Screamin' Jay Hawkins](#)
- [Sophie B. Hawkins](#)
- [Tramaine Hawkins](#)
- [Charles G. Hayes](#)
- [Isaac Hayes](#)
- [Wade Hayes](#)
- [Headswim](#)
- [Heart](#)
- [Heatwave](#)
- [Fletcher Henderson & His Orchestra](#)
- [HERBERT VON KARAJAN/MUTTE](#)

Lauryn Hill

Everything Is Everything

digital download

RUFFHOUSE JV



2 selections on 1
CD Single.

Everything Is
Everything

3:56 DOWNLOAD

Ex-Factor

4:37

Your cart has 1 item

120

106

112

Special Offer

Click on a price to order.

CD Single
Digital Download
(1 Track Only)

[other titles by this artist](#)
Track Listing

110

116

118

3.49 Special
Introductory Offer
\$2.49

FIG. 6B

MusicRetailer.com

View by
artist | genre | format | merchandise

[search](#)

[new releases](#)

[customer service](#)

[shopping cart](#)

A B C D E F G H I J K L M
N O P Q R S T U V W X Y Z

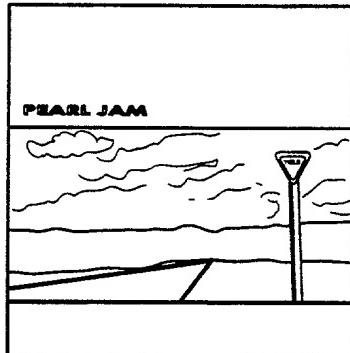
[by artist](#)

p

- [P.Y.T.](#)
- [Michael Pabst](#)
- [Patti Page](#)
- [Eduardo Paniagua](#)
- [Leon Parker](#)
- [Andrew Parker](#)
- [Dolly Parton](#)
- [Jaco Pastorius](#)
- [Mandy Pantinkin](#)
- [Patra](#)
- [Sandi Patty](#)
- [Billy Paul](#)
- [Les Paul](#)
- [Luciano Pavarotti](#)
- [Johnny Paycheck](#)
- [Peach Union](#)
- [Peaches & Herb](#)
- [Pearl Jam](#)
- [Paco Peña](#)
- [Michael Penn](#)
- [M People](#)
- [Murray Perahia](#)
- [Itzhak Perlman](#)
- [Joe Perry](#)
- [Steve Perry](#)
- [Joe Pesci](#)
- [Petra](#)
- [The Philadelphia Brass Ensemble](#)
- [Jill Phillips](#)
- [The Philosopher Kings](#)
- [Chonda Pierce](#)
- [Pink Floyd](#)

Pearl Jam

Yield EPIC RECORDS



[Given To Fly](#) ▾

Your cart has 2 items

1
120

Click on a price to order.

Vinyl
CD
Cassette
Mini Disc

122

[other titles by this artist](#)
[Track Listing](#)

123

126

Produced by Brendan O'Brien and Pearl Jam, and engineered by Nick DiDia, Yield was recorded in Seattle and Atlanta. The album contains 13 songs including "Brain of J," "Do The Evolution," "Pilate," "Faithful," "No Way," "All Those Yesterdays" and "Given To Fly."

14 selections on 1 CD.

Brain Of J.	2:59
Faithfull	4:18
No Way	4:19
Given To Fly	4:01
Wishlist	3:26
Pilate	3:00
Do The Evolution	3:54
Red Bar	1:06
Mfc	2:28
Low Light	3:46
In Hiding	5:00
Push Me, Pull Me	2:28
All Those Yesterdays	4:02

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FIG. 6C

MusicRetailer.com

[view by](#)
[artist](#) | [genre](#) | [format](#) | [merchandise](#)

[search](#)

[new releases](#)

[customer service](#)

[shopping cart](#)

[A](#) [B](#) [C](#) [D](#) [E](#) [F](#) [G](#) [H](#) [I](#) [J](#) [K](#) [L](#) [M](#)
[N](#) [O](#) [P](#) [Q](#) [R](#) [S](#) [T](#) [U](#) [V](#) [W](#) [X](#) [Y](#) [Z](#)

[by artist](#)

p

- [P.Y.T.](#)
- [Michael Pabst](#)
- [Patti Page](#)
- [Eduardo Paniagua](#)
- [Leon Parker](#)
- [Andrew Parker](#)
- [Dolly Parton](#)
- [Jaco Pastorius](#)
- [Mandy Pantinkin](#)
- [Patra](#)
- [Sandi Patty](#)
- [Billy Paul](#)
- [Les Paul](#)
- [Luciano Pavarotti](#)
- [Johnny Paycheck](#)
- [Peach Union](#)
- [Peaches & Herb](#)
- [Pearl Jam](#)
- [Paco Peña](#)
- [Michael Penn](#)
- [M People](#)
- [Murray Perahia](#)
- [Itzhak Perlman](#)
- [Joe Perry](#)
- [Steve Perry](#)
- [Joe Pesci](#)
- [Petra](#)
- [The Philadelphia Brass Ensemble](#)
- [Jill Phillips](#)
- [The Philosopher Kings](#)
- [Chonda Pierce](#)
- [Pink Floyd](#)

your current order for physical goods is as follows:

product ID	item	price	quantity	subtotal
68164EK	Yield	\$14.98	1	\$14.98

your current order for downloads is as follows:

product ID	item	price	quantity	subtotal
06639USSM19	Everything Is Everything	\$2.49	1	\$2.49

To change an item's quantity, edit the number and press "Update Order". []

[update order](#) [clear all](#) [[submit order](#)]

The total charges for your downloads are **\$2.49**. After confirming your physical goods purchase, you will be instructed to complete your download transaction

Shipments made within the U.S. only

100D

130

132

FIG. 6D

100E

MusicRetailer.com

[customer service](#) [shopping cart](#) [continue shopping](#)

The total charges for your physical goods are \$18.87. Please fill in the credit card information and billing address. When you are ready, press the "Submit Order" button to confirm this order and make your purchase.

A special digital download window will appear to guide you through getting your digital downloads once you have completed the information on this page and submit your order.
YOU WILL BE BILLED SEPARATELY FOR DOWNLOADS

Order Summary		Credit Card Information	
charges	total	Name:	John Q. Public
Physical goods Total:	\$14.98	Number:	*****
Tax:	\$0.90	Type:	Master Card ▾
Shipping:	\$2.99	Exp:	Nov ▾ 2001 ▾
Physical goods sub Total:	\$18.87		
Download sub Total:	\$2.49		
Plus Applicable Sales Tax:			
Download Total:	\$2.49		
Sub Total:	\$21.51		

140 {

142 {

144 }

Billing Address	
First Name:	John
Last Name:	Public
Phone:	201-555-1234
Street:	1 Anywhere Drive
Apt:	
City:	Yourtown
State:	NEW JERSEY ▾
Zip:	*****

146 }

[*submit order*]

FIG. 6E

100 99 98 97 96 95

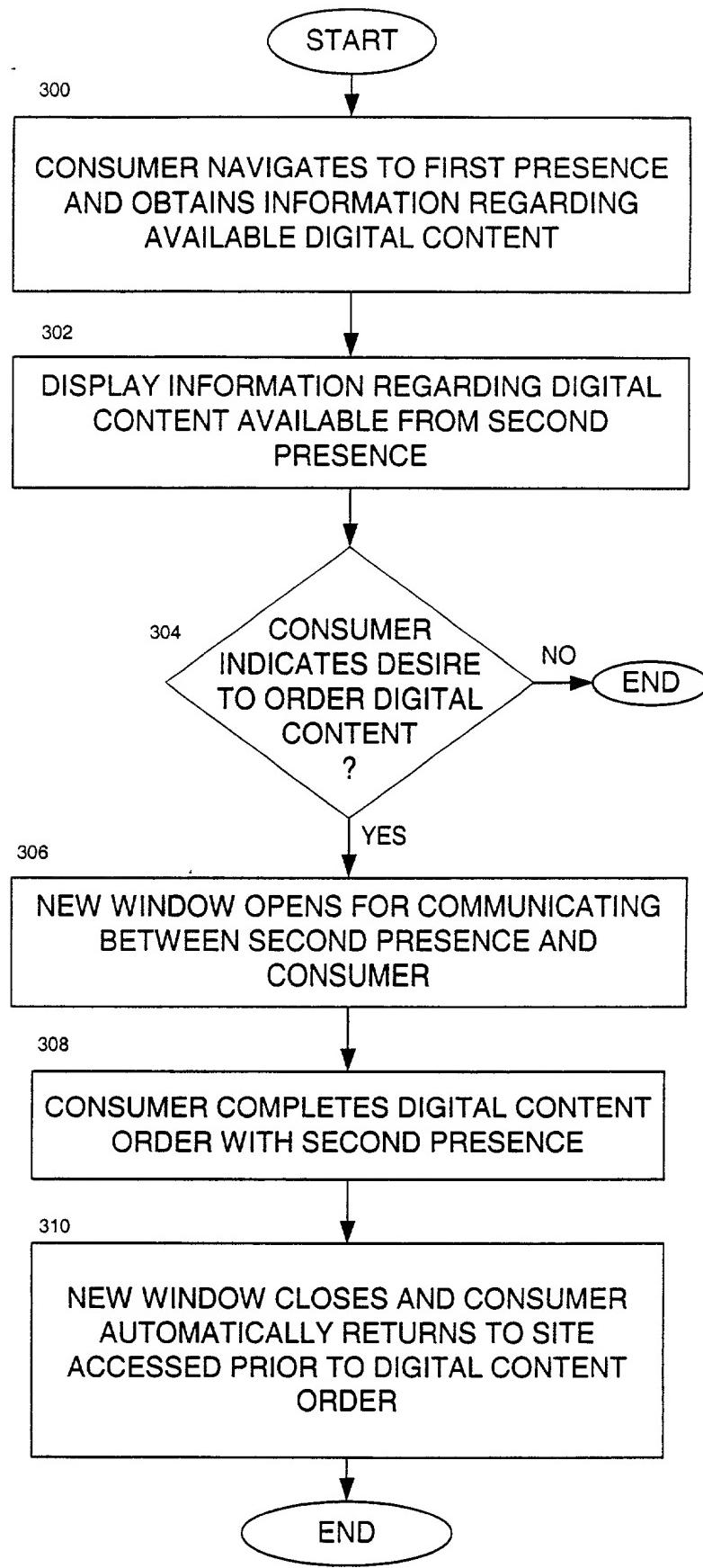


FIG. 7

202 → **SONY MUSIC**

200A

downloads

1 registration

1 2 3 4 HELP

Welcome Sony Music customer

You will need to follow an easy 4-step process to complete the purchase of your Sony Music digital downloads. The first necessary step is to register, or log on to, your Download Services Account. The account will enable our customer service staff to help you with any questions you may have about your purchase.

Please Note:

Your credit card has not yet been charged for your music downloads.
If you have any questions about downloading music, click here for FAQ's.

DOWNLOAD SERVICES ACCOUNT

Information regarding your music downloads will be e-mailed to you.

NEW SONY MUSIC DOWNLOAD CUSTOMER

To receive your music downloads all fields must be completed.

Your Name:

Email:

US Zip Code:

Password:

Re-enter Password:

Passwords must be at least 6 characters.

RETURNING SONY MUSIC DOWNLOAD CUSTOMER

To receive your music downloads all fields must be completed.

Email/ User ID:

Password:

204

206

FIG. 8A

SONY MUSIC

200B
downloads

2 billing information

1 ② 3 4 HELP

Your order reference number is 7223750.
You have selected the following music downloads:



Please print this page by clicking the printer icons, or write down your order reference number so that we may better serve you.

artist	title	cost
Lauryn Hill	Everything Is Everything	\$2.49
I would like to receive more information on this artist. <input type="checkbox"/>		
	Sub-Total	\$2.49
	Sales Tax	\$0.00
	Grand Total	\$2.49

208

210

BILLING INFORMATION

To receive your music downloads all required (*) fields must be completed.

Credit Card:

Name on Card: _____ *

Card Number: _____ *

Expiration: 01 2000 *

Address: _____ *

City: _____ *

State: Alabama *

U.S. Zip Code: *****

Please Note

Your credit card has not yet been charged for your music downloads.



This site uses the industry wide security feature called Secure Sockets Layer protocol ["SSL"] in order to further protect your credit card and personal information between your browser and our server.

Next

214

You will be able to return to this session for the next 48 hours if necessary by using the link in the email we have sent you with your account information.

FIG. 8B

SONY MUSIC

200C
downloads

3 choose format

1 2 3 4 HELP

CHOOSE FORMAT

Click below to select the format of your digital downloads.
You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

Computer Desktop Software

- Windows Media Player
 - Atrac 3
 - Windows
- Liquid Audio
 - Comp.
 - DRM
- Real Jukebox
 - Comp.
 - DRM

SECURE Portable Devices

- Sony Memory Stick Walkman & VAIO Music Clip
- Diamond Rio
- Creative Nomad II
- SANYO
- Panasonic

218

222

224

220

230

230

Next

FIG. 8C

SONY MUSIC.

200C

downloads

3 choose format

1 2 3 4 HELP

CHOOSE FORMAT

Click below to select the format of your digital downloads.
You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

Computer Desktop Software

- Windows Media Player Atrac 3
 Windows
- Liquid Audio Comp.
 DRM
- Real Jukebox Comp.
 DRM

DMAT Portable Devices

- Sony Memory Stick
Walkman & VAIO Music Clip
- Diamond Rio
- Creative Nomad II
- SANYO
- Panasonic

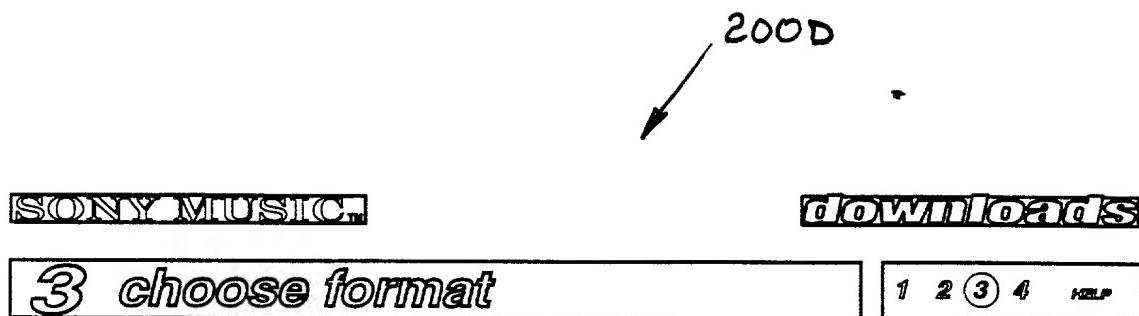
Next

230

216
TOP SECRET

232

FIG. 8D



You do not have the proper versions of Windows Media Player and ATRAC3 Plug-in installed.
You can download the latest versions of each by clicking the link below.

[Windows Media Player and ATRAC3 for Internet Explorer](#)

Once you finish with the installation, click the continue button.

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↑

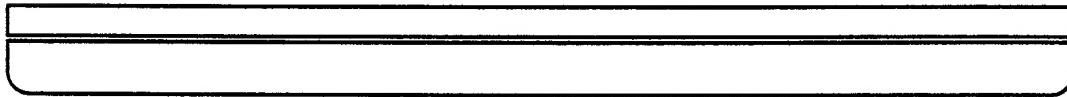


FIG. 8E

SONY MUSIC. **downloads**

3 choose format 1 2 (3) 4 HELP

SOFTWARE VERIFICATION

We have verified that you have the proper software necessary to enjoy the downloads you have chosen.

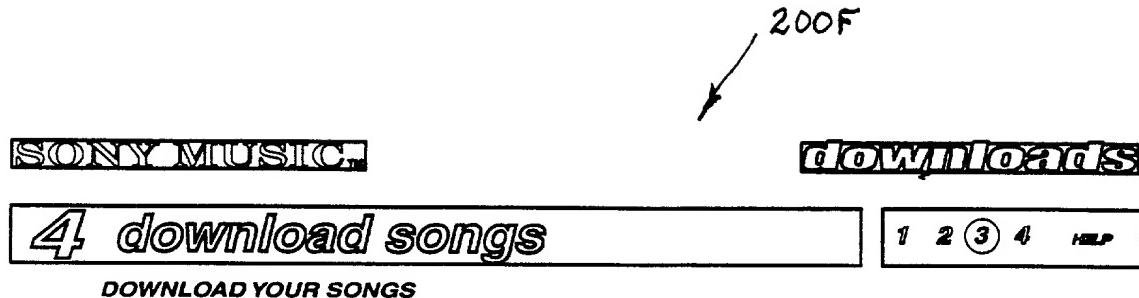
Please Note: Your credit card has not yet been charged for your music downloads.

Your may now click the 'Complete Purchase' button to be able to download your songs.

Complete Purchase

236

FIG. 8F



DOWLOAD YOUR SONGS

We have charged your credit card.

For each download you should click your mouse on the 'Download Song' link, and then select a location for the song file. After the downloading is complete, go to the location to where you have saved the son, and doubleclick on the file to play the music. It is necessary to do this separately for each download.

artist	title	time	file size	
Lauryn Hill	Everything Is Everything	3:56	3.88 MB	Download Song

Estimated time to complete digital download (file size 4 Mb)

Modem Speed	Estimated time
28.8 Kbps	21 mins 20 sec
56.0 Kbps	9 min 20 sec

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FIG. 8G